## **Utility Users Information Update**

Northport Village Corporation Date: November 24, 2003

**Phase I:** Water, Sewer, and Storm Drainage work within the Village was largely completed by mid summer. Hooking up of water meters proceeded (far from smoothly) throughout the summer and is now almost completed--just in time for removal of seasonal meters. Lynch Construction is now completing work south along Shore Road from Cobe Road to the pump station to correct problems of Inflow and Infiltration in the sewer collector. They have also contracted with the town of Northport to do storm drainage work and culverts along the other side of Shore Road.

**Phase II.** Deep water service along Shore Road and Bluff Road. Sargent & Sargent has made rapid progress and has completed the installation of the deep line from Sea Street along Shore Road to the Village limit. The pipe is now being pressure-tested, chlorinated, and flushed, and individual connections are being made.

**The Road:** With three projects underway simultaneously, Shore Road residents have put up with significant inconvenience; the contractors have worked hard to make sure that residents could get through with as little delay as possible. They are in a race with Mother Nature to get work on Shore Road done; it is still uncertain whether preliminary paving will be done this fall or whether it will be deferred to the spring to allow for final roadbed settling.

**Water Meters:** Customers will have received recently a water billing that reflects water usage as measured by the new water meters. For those customers who do not yet have a meter installed, an average reading has been used to calculate the water usage part of the bill. The Utilities Department plans to move to a thrice-yearly billing cycle for both water and wastewater, with bills sent in May, September, and January.

All water meters for seasonal customers will be removed for the winter and stored by the Water Utility. This is essential both to get a final meter reading and to protect the meters. If you do your own plumbing when opening and closing your cottage or if you employ a caretaker or local plumber to do this, you must notify Bill Paige or the Utility Department (207-338-0751) so the meter can be picked up for reading and for winter storage. In the spring, you must give the Utility Department three working days notice in order to have your meter ready to be installed.

**Seasonal Water:** Turn on is scheduled for May 1 and shutoff for October 15.

If you do not have your water meter yet installed, please contact John Fancy at 207-338-0751. If you have a difficult installation requiring a meter pit or in-house installation for seasonal water, you are responsible for setting this up with the utility department and doing any internal carpentry required for the installation. An approved meter pit design must be used.

If you are away from your year-round cottage for a long period of time in the winter, or if you prolong your cottage use past the shut-off dates, it is your responsibility to maintain adequate heat to prevent freezing of your water lines or damage to the water meters.

**New Connections:** If you are a new customer along Shore Road or if you wish to have some change in how your seasonal water is to be routed to your house, please contact John Fancy at 207-338-0751. The Village is responsible for the installation to your property line and you are responsible for any excavation and pipe from there to your house.